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# STRDATA

## QUICK START GUIDE

STRDATA will use the inHere Okta services for user authentication. If you have an inHere Okta account, enter that password for the steps below. Otherwise, enter your NTI Web password. Follow the steps below for **SMS Authentication** to use your mobile phone to verify your access to STRDATA. See page 2 to use [Okta Verify](#) Authentication in place of SMS Authentication.

### STRDATA ONE-TIME INITIAL SMS AUTHENTICATION METHOD SET-UP (RECOMMENDED)

- 1 Navigate to <https://strdata.inhere.com>. Enter your email and inHere Okta password.
- 2 You will be prompted to set up your MFA (Multifactor Authentication) preferences. Click the **SMS Authentication** Setup button.
- 3 Okta will ask you to enter your mobile phone number and click **Send code**. A verification code will be sent to your phone.
- 4 Enter the code and click **Verify**.
- 5 After validation is complete on the phone, the STRDATA Welcome page will be displayed.

### FIRST TIME LOGIN ON THE STRDATA SITE

- 1 Navigate to <https://strdata.inhere.com>. Enter your email and inHere Okta password.
- 2 User is prompted to verify using the phone. Click **Receive a code via SMS** to send the code.
- 3 From your phone, find the message with the verification code.
- 4 Enter the code and click **Verify**.
- 5 Okta will display "Please wait... authentication in progress" messages. When completed, the STRDATA Welcome page will be displayed.



### NEED HELP?

For login issues or questions, contact the STRDATA Help Desk:



EMAIL: [support@strdata.zendesk.com](mailto:support@strdata.zendesk.com)



LOGIN PORTAL: <https://strdata.inhere.com>



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STRDATA will use the inHere Okta services for user authentication. If you have an inHere Okta account, enter that password for the steps below. Otherwise, enter your NTI Web password. These steps are intended for users that currently use **Okta Verify** for authentication. If Okta Verify is not already installed on your phone, please download it from the  or



store.

### STRDATA ONE-TIME INITIAL OKTA VERIFY AUTHENTICATION METHOD SET-UP

- 1 Navigate to <https://strdata.inhere.com>. Enter your email and inHere Okta password.
- 2 You will be prompted to set up your MFA (Multifactor Authentication) preferences. Click **Okta Verify**.
- 3 Select your device type (iPhone or Android). Click **Next**.
- 4 Scan the QR code with your phone camera to link to the Okta Verify app on the phone.
- 5 Click **Enable Face ID**.
- 6 After Face ID is confirmed, the "Welcome to Okta Verify" page will be displayed.
- 7 Click **Get Started**. Okta will show that the account has been added for the user account.
- 8 After validation is complete on the phone, the STRDATA Welcome page will be displayed.

### FIRST TIME LOGIN ON THE STRDATA SITE

- 1 Navigate to <https://strdata.inhere.com>. Enter your email and inHere Okta password.
- 2 Click **Enter a code**. Okta will prompt the user to enter a code from the Okta Verify app on their phone.
- 3 From your phone, open **Okta Verify** and find the "login.inhere.com" listed for your email.
- 4 Enter the 6-digit code from your phone.
- 5 Okta will display "Please wait... authentication in progress" messages. When completed, the STRDATA Welcome page will be displayed.



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